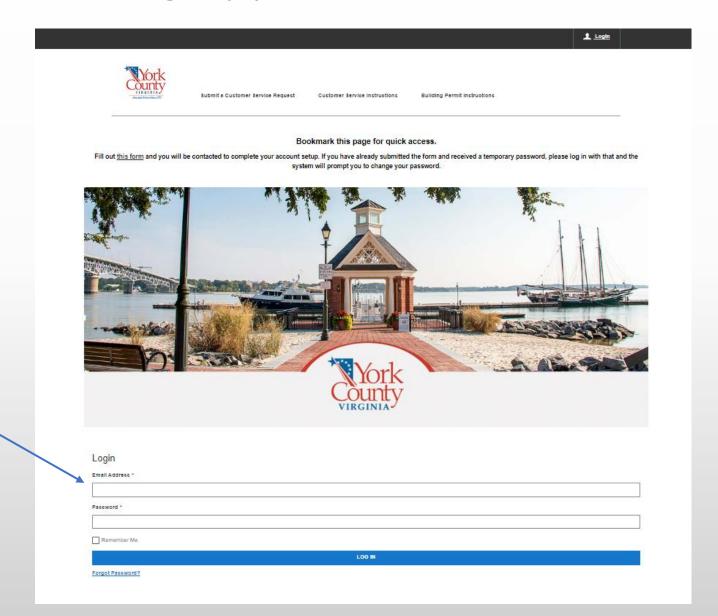
Submitting a Building Application

Log into the portal by using the email and password that was used to set up the account.

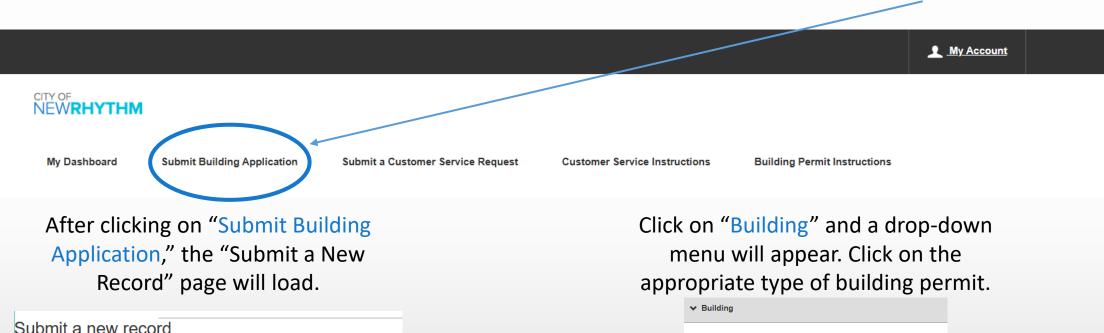
For assistance, please call the following numbers during business hours:

757-890-3522 for Permit or Inspection Assistance

757-890-3755 for Portal Assistance



Upon log in, the "My Dashboard" page will load. Click on "Submit Building Application" on the navigation bar.



Submit a new record

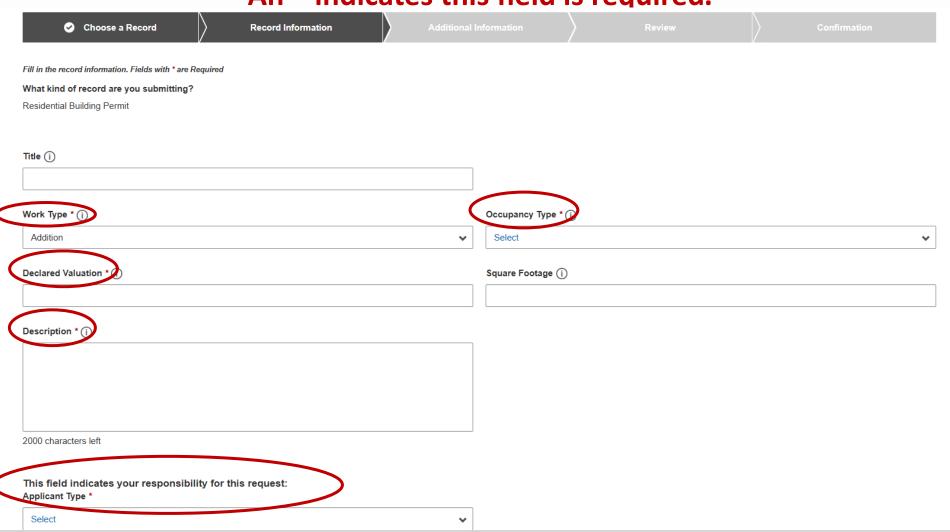
Licenses & Permits
Choose the license or permit you want from the list.

> Building

· / I	0 1
∨ Building	
Commercial Building Permit	
Daycare / Adult Home Operation	
Electrical Building Permit	
Elevator Annual or Maintenance	
Land Disturbing Activity in conjunction with	n construction.
Mechanical Building Permit	
Plumbing Building Permit	
Residential Building Permit	

After selecting the appropriate building permit type, the system will automatically navigate to the "Record Information" tab.

An * indicates this field is required.

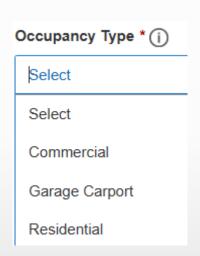


Click in the field box where it says "Select" under "Work Type" and a drop-down menu will appear. Click on the appropriate work type.

Click in the field box where it says "Select" under "Occupancy Type" and a drop-down menu will appear. Click on the appropriate occupancy type.

Click in the field box where it says "Select" under "Applicant Type" and a drop-down menu will appear. Click on the appropriate applicant type.

Work Type * (i) Select Select Addition Alteration Demolition NEW CONSTRUCTION OTHER REPAIR



Tenants should apply as Property Owner

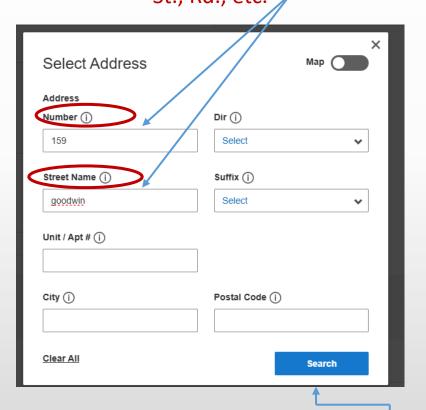
This field indicates your responsibility for this request: Applicant Type *	
Select	
Select	
Property Owner	
Licensed Contact	
Other Contact	

Scroll down to the lower half of the webpage and click on "Click Here to Add Address of Property."

Click Here to Add Address of Property

Upon clicking on the address button, a pop-up search menu will appear. Enter the street name in the "Number" field and the street name in the "Street Name" field.

Do not include the suffix in the "Street Name" field such as St., Rd., etc.

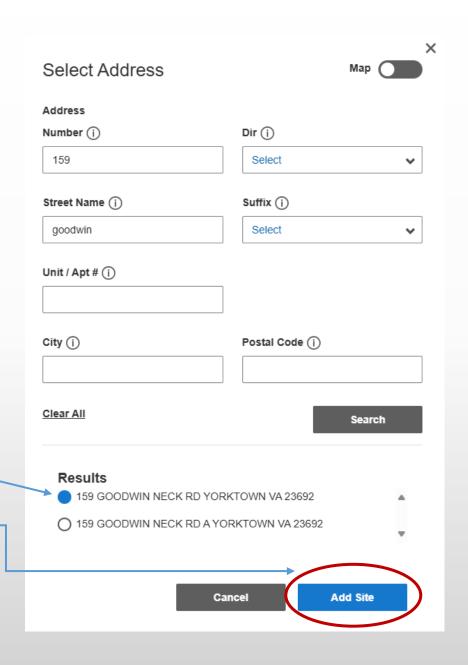


Once the "Number" field and "Street Name" field are filled in, click on the "Search" button in the bottom right corner of the pop-up search menu.

Once the "Search" button is clicked, a results list will appear at the bottom of the pop-up search menu.

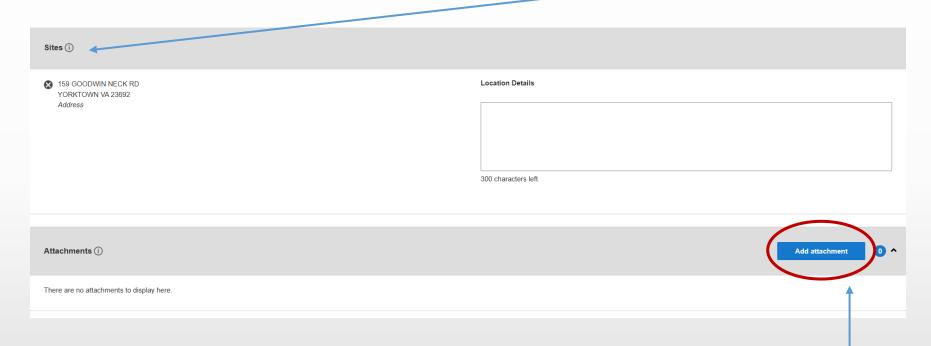
Click on the circle next to the correct address. Once clicked on, the circle will turn blue to indicate that the address has been selected.

Click on "Add Site" once an address has been selected.



After clicking on "Add Site," the pop-up search menu will disappear.

The selected address is now shown under the "Sites" tab.



To add an attachment to the application, click on the "Add Attachment" button.

Upon clicking on "Add Attachment," a pop-up menu will appear.

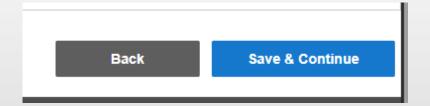
Select a file by clicking "Browse" or drag a file directly into the dotted rectangle area.

Once a file has been attached, click on the "Save" button. After clicking the "Save" button, the pop-up menu will disappear.

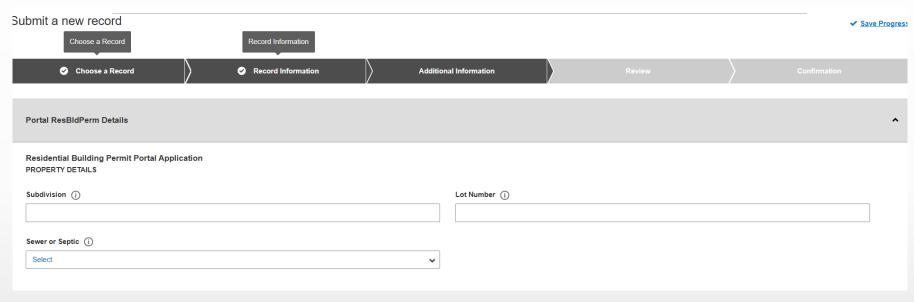
Once the required fields are completed, an address is selected, and attachment(s) are uploaded (if applicable), scroll to the bottom of the webpage. Click "Save & Continue" to proceed with the application process.

Selecting the "Back" button will cancel the application process; however, any progress made will be saved and can be accessed via the "My Dashboard" section.





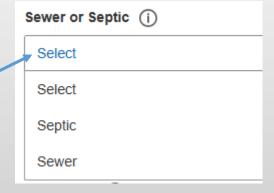
After clicking "Save & Continue," the Portal Residential, Commercial, Electrical, Mechanical, or Plumbing Details page will appear to collect additional information. For this example, these are the fields that appears on the Portal Residential Details page. Different building permit applications have different required information.



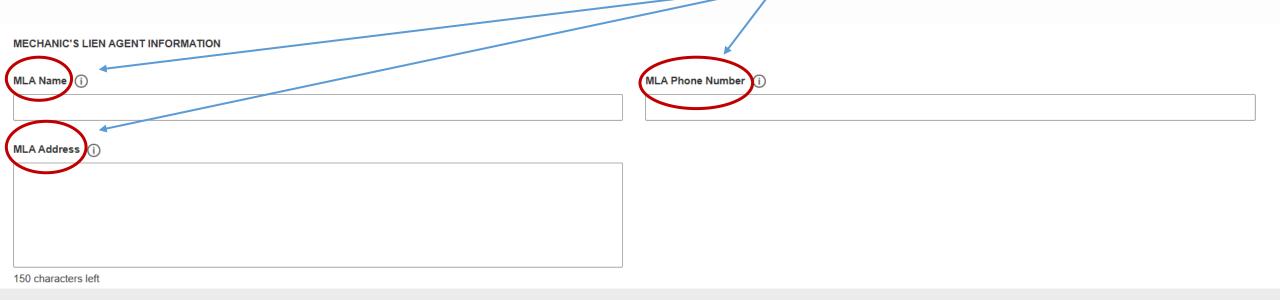
Type in the name of the subdivision the building is in (if applicable).

Type in the lot number if the building is new construction.

Click in the field box where it says "Select" under "Sewer or Septic" and a drop-down menu will appear. Click on the appropriate choice.



If there is a Mechanic's Lien Agent (MLA), type in the name, phone number, and address of the MLA is the designated fields.



Once the MLA section is completed (if applicable), scroll down to "Building Details."

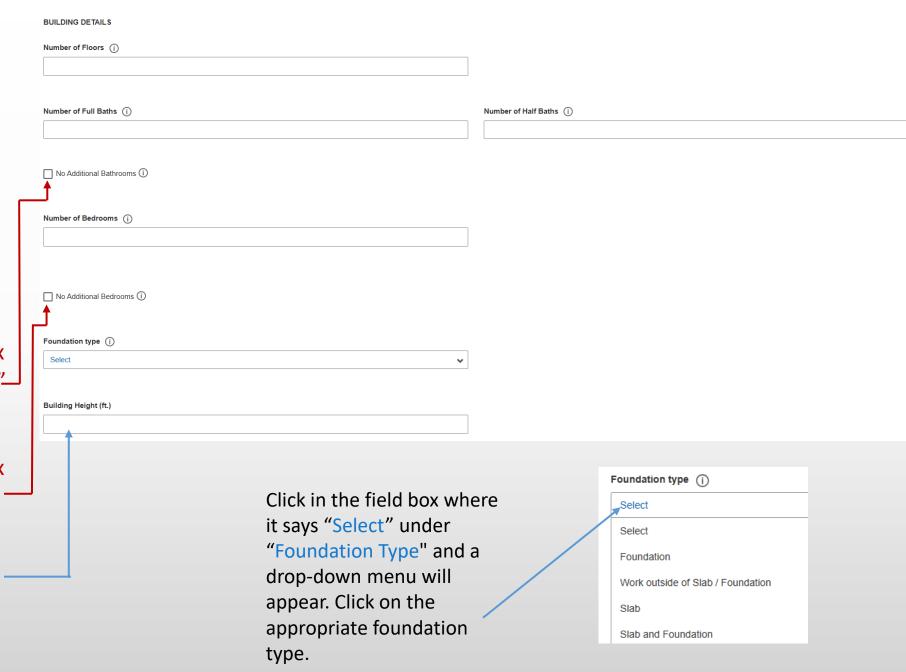
Type in the following information that will be constructed:

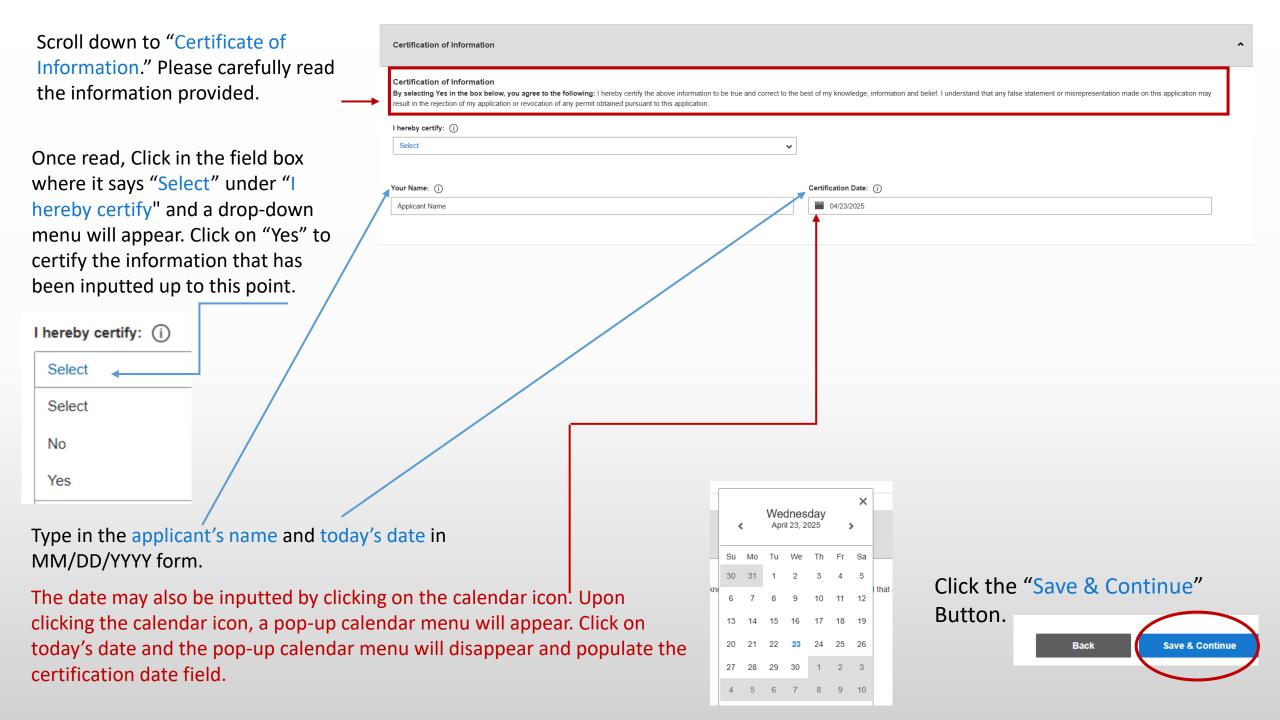
- Number of floors
- Number of full and/or half baths
- Number of bedrooms

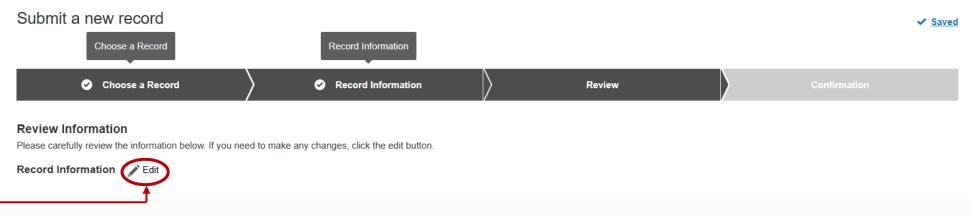
If no additional bathrooms are being constructed, click on the box beside "No Additional Bathrooms."—

If no additional bedrooms are being constructed, click on the box beside "No Additional Bedrooms."

Enter the building height in feet if this measurement is known.





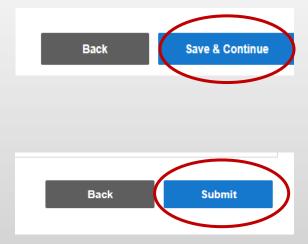


The "Review" tab is where all the information entered previously will be reviewed by the applicant.

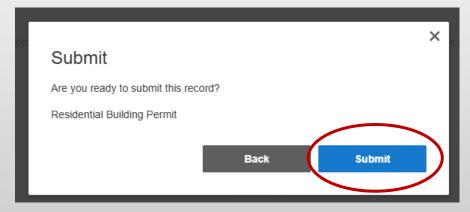
To make any changes to the information listed under the review tab, click the pencil icon beside "Record Information." —

If changes are made, click "Save & Continue" at the bottom right-hand corner to save all edits.

Once all the information is correct under the "Review" tab, scroll to the bottom of the webpage and click "Submit."



Upon clicking on the "Submit" button, a pop-up window will appear confirming if the application is ready for submittal. If so, click "Submit."



Upon clicking "Submit," a confirmation message will appear along with an application number.

Click on the application number for more information.

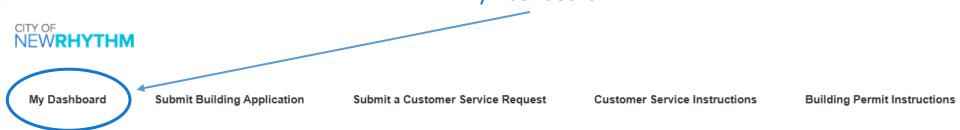
Confirmation

B RB2025-28872

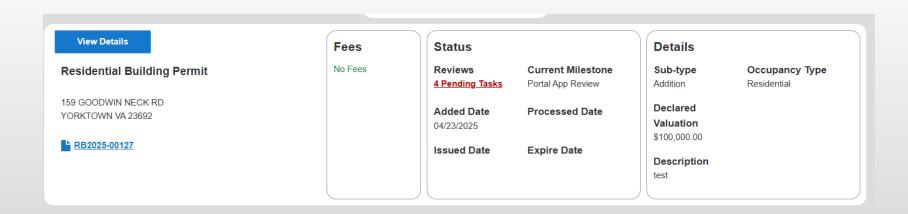
Thank you! Your Record was submitted. Please click the blue link below to view the application and complete any additional steps.

THIS CONFIRMATION MESSAGE DOES NOT MEAN THE PERMIT HAS BEEN ISSUED. THE PERMIT IS NOW BEING REVIEWED BY STAFF.

Once the submission of the application is complete, go to navigation bar at the top of the webpage. Click on "My Dashboard."



Scroll down the page to "My Projects," locate the submitted permit application, and, if any tasks remain pending, click on "Pending Tasks" to complete them.



After clicking on Pending Tasks or the Application Number that was provided in the confirmation message, the permit application information page displays, at which point this message appears on the webpage.

The permit application is being reviewed by staff.

Please check this site, and the email associated with this portal account, for updates and requests for additional information.

Please scroll down and complete any items shown below in red.

DO NOT begin construction until reviews are complete, fees have been paid, and the permit has been issued.

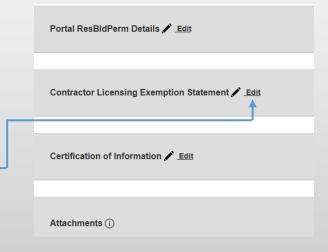
When scrolling down the webpage, required item(s) will appear in red. These are notifications to complete certain tasks within the building permit application.

Applicant Action Required on the Contractor Licensing Exemption Statement Detail Page below

- . Click the word Edit next to Contractor Licensing Exemption Detail below, to open the form.
- . At least 1 checkbox must be checked, and the signature and date must be filled in. If the last checkbox is checked, the description box below must be filled in.
- . Fill in the form and then click the Save button at the bottom of the form.

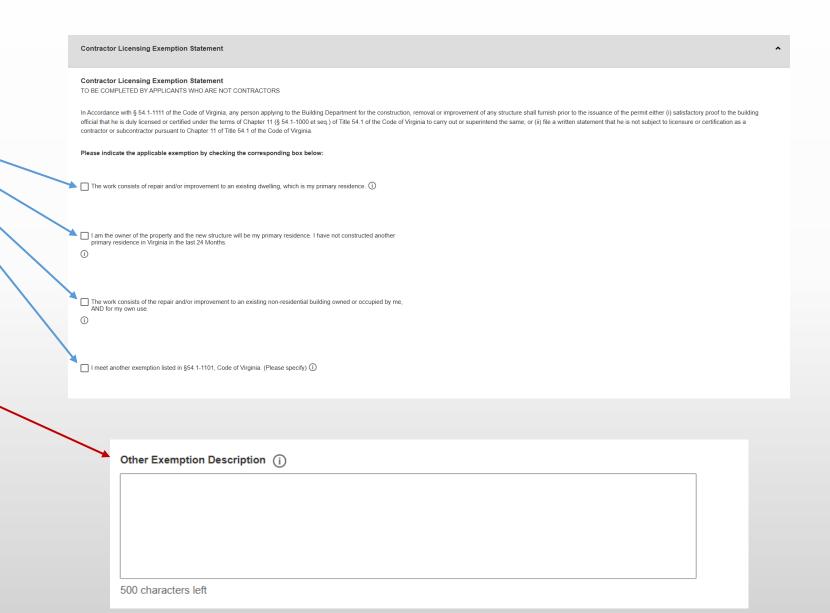
If the applicant is not a contractor, please complete the Contractor Licensing Exemption Statement Detail Page.

To complete this detail page, scroll down the webpage until the tab titled, "Contractor Licensing Exemption Statement" appears. Click the pencil icon to open and edit the detail page.



Thoroughly read the Contractor Licensing Exemption Statement and click on the applicable box.

If the last box is selected,
Please enter the exemption in the
"Other Exemption Description"
field found below the last box on
the webpage.

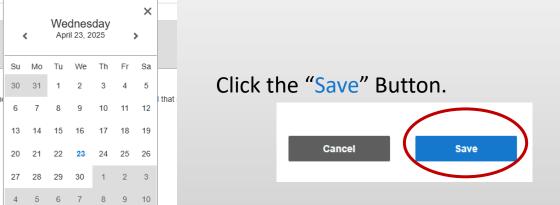


Scroll down the webpage and type in the applicant's name and today's date in MM/DD/YYYY form.

I affirm that I am performing, managing, or superintending work consisting of improvements to the real property located below, and that I am familiar with the prerequisites of §54.1-1101 of the Code of Virginia, that I have read the exemptions, and that I am not subject to state licensure.

Address 159 GOODWIN NECK RD YORKTOWN VA 23692 Date (i) Signature MM/DD/YYYY Save Cancel The date may also be inputted by clicking on the calendar icon. × Wednesday April 23, 2025

The date may also be inputted by clicking on the calendar icon Upon clicking the calendar icon, a pop-up calendar menu will appear. Click on today's date and the pop-up calendar menu will disappear and populate the certification date field.





The permit is being reviewed by staff. Please wait for a response from Building Safety before proceeding with any work.

Once staff has completed the submittal review, an email notification will be sent out indicating whether the application package has been approved or if additional information is required by the permit technicians.

Please note: This is NOT approval of the Building Permit. This is approval of the application package.

Email if application package is approved:

Building Application Submittal Review Complete



Hello,

The intake review has been completed for your building permit application. This approval is for the application package only. Do not begin construction until the permit has been issued. Please return to the portal to check the status of the next steps, such as plan review, fee payment, etc.

Building Application Number: EV2025-28827

Address: 100 TEST ST YORKTOWN VA 23692

Email if application package requires additional information:



Building Application Action Required

Hello,

The intake review has been completed for your building permit application. This is for the application package only. Do not begin construction until the permit has been issued. Review comments are listed below.

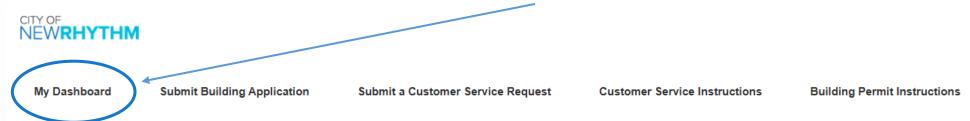
Building Application Number: RB2025-28872

Address: 100 TEST ST YORKTOWN VA 23692

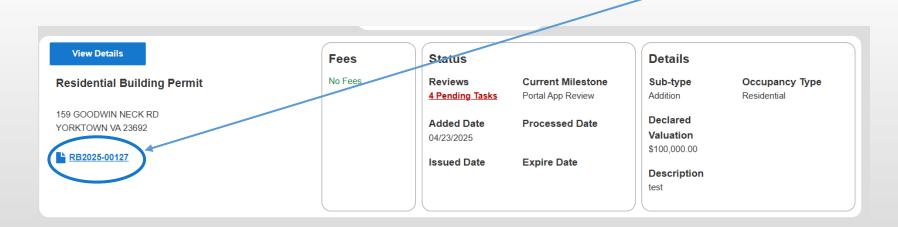
Please address issues noted by the permit technician and check the portal for any additional requirements.

NEED NUMBER OF BEDROOMS

Once you receive either email, log into the portal account and click on the appropriate permit application under "My Dashboard."



Scroll down the page to "My Projects," locate the permit application that was referenced in the email and click on the permit application number.



If additional information is required for the permit application package, a new required task will appear. Carefully read and complete each step:

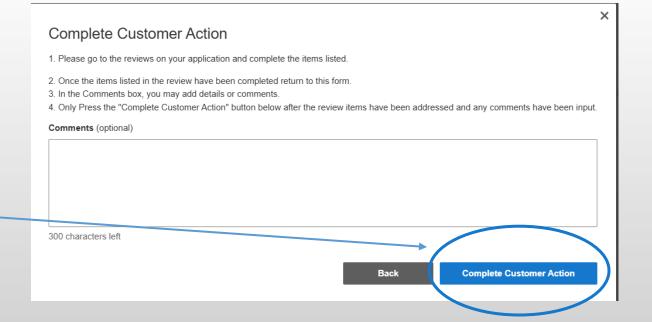
APPLICANT ACTION REQUIRED - COMPLETE THE FOLLOWING STEPS BEFORE CLICKING THE COMPLETE CUSTOMER ACTION BUTTON

- 1. Adjust the blue button above from Needs Action to All and then click the View Details button of the Submittal Review to view the Permit Technician's review comments. (This is the same information that was emailed to you.)
- 2. Adjust the bar above back to the Needs Action setting.
- 3. Provide any additional information or attachments as indicated in the review comments.
- 4. Look for anything else in red that requires action, and complete the action as indicated.
- 5. Click the red Complete Customer Action button at the top of the page to resubmit.

Once the steps in the required task have been completed, scroll to the top of the application and click "Complete Customer Action."



A pop-up message will appear—please read it carefully to ensure all items listed in the review have been completed. Click "Complete Customer Action" to finalize the process.





The permit is being reviewed by staff. Please wait for a response from Building Safety before proceeding with any work.

Applicants are advised to periodically review the status of their application within the portal. Items requiring their attention will be highlighted in red, while tasks assigned to staff will be displayed in blue.